

ROCKY POINT BRANCH RENOVATION

Frequently Asked Questions - Members

Q. When will the Rocky Point branch renovations begin?

A. The Rocky Point branch, located at 561 Route 25A, Rocky Point, NY 11778, will undergo renovations beginning Monday, August 4, 2025. The renovation will be completed in early 2026. During this time, we will maintain continuous operations and provide all banking services.

Q. Will I still be able to conduct transactions at the Rocky Point branch?

A. Yes, you will have access to all the same branch services during the renovation. To accommodate your banking needs, Teachers will provide the following services at the Rocky Point branch:

- A temporary mobile branch will be available in the rear parking lot of the Rocky Point branch for walk-ins and appointments.
- The mobile branch will offer all the same banking services, including teller transactions. However, **all cash transactions can only be conducted at the drive-up or at the ATM** located across from the Rocky Point branch on Rocky Point Landing Road.
- The drive-up and temporary mobile branch will remain operational during regular business hours throughout the renovation.

Q. What services will be available in Rocky Point's temporary mobile branch?

A. The temporary mobile branch, located in the rear parking lot of the Rocky Point branch, will offer personal and business banking services, including teller services, for walk-in and appointment banking. Please note that **all cash transactions will be limited to the drive-up or at the ATM** located across from the Rocky Point branch on Rocky Point Landing Road.

Q. What are the hours of operation during the renovation?

A. The temporary mobile branch and the drive-up hours of operation are as follows:

Monday - Thursday: 9:00 AM - 5:00 PM
Friday: 9:00 AM - 6:00 PM
Saturday: 9:00 AM - 2:00 PM

Q. How do I schedule an appointment at the temporary Rocky Point branch?

A. You can schedule an in-person, phone, or video appointment by visiting our website at teachersfcu.org/RockyPoint

Q. Where are the closest Teachers branches to Rocky Point?

A. The closest Teachers branches to Rocky Point include:

- **Wading River branch:** located at 6257 Route 25A, Wading River, NY 11792
- **Port Jefferson Station branch:** located at 5145 Nesconset Highway, Port Jefferson Station, NY 11776
- **Stony Brook branch:** located at 1113 North Country Road, Stony Brook, NY 11790
- **Selden branch:** located at 301 Independence Plaza, Route 25, Selden, NY 11784
- **Manorville branch:** located at 460 County Road 111, Manorville, NY 11949

To locate additional branches, ATMs, and credit union service centers, please visit our locations page at teachersfcu.org/locations

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Frequently Asked Questions - Members (cont)

Q. Why is the Rocky Point branch being renovated?

A. As part of our transformation, we are excited to share that the renovation of the Rocky Point branch will bring members an elevated banking experience that will include:

- Private offices for consultations with our financial experts
- Digital self-service stations for easy access to online banking
- Teller pods for quick and easy transactions
- Exterior walk-up ATMs for convenient 24/7 banking