

SMITHTOWN BRANCH RELOCATION

Member Frequently Asked Questions

Q. When is the current Smithtown branch closing and the new branch opening?

A. The Smithtown branch, currently located at 1 West Main Street, Smithtown, NY 11787, will have its last day of operation on **Friday, April 7, 2023**. The branch will relocate to 47 Route 111, Smithtown, NY 11787, and will open for business on **Monday, April 10, 2023**.

Q. Why is the Smithtown branch relocating?

A. Branch transformation plays a critical role in elevating experiences for our members. Our new Smithtown branch will feature private offices for you to discuss your financial needs and goals, digital self-service stations equipped with tablets for easy access to online banking, and transaction pods where you will have the opportunity to work with a Teachers representative on your everyday banking needs. These enhancements will allow you to choose how you want to interact with Teachers.

Q. Will the closure of the current Smithtown branch impact branch services?

A. During the transition to the new location, you will not have access to services at either of the Smithtown branches on Saturday, April 8. Services will resume at the new location on Monday, April 10.

Q. Will all the same services be available at the new Smithtown branch?

A. You will have access to all the same branch services and ATM services at the new Smithtown branch, except for the drive-up teller service, safe deposit boxes, and the Co-op Shared Branch Network services.

If you require a safe deposit box, below is a list of branches that offer this service, upon availability.

- **Bay Shore:** 1360 Sunrise Highway, Bay Shore, NY 11706
- **Farmingville:** 2410 North Ocean Avenue, Farmingville, NY 11738
- **Holbrook:** 5439 Sunrise Highway, Holbrook, NY 11741
- **Huntington:** 211 East Main Street, Huntington, NY 11743
- **Manorville:** 460 County Road, 111 Manorville, NY 11949
- **Oakdale:** 951 Montauk Highway, Oakdale, NY 11769
- **Port Jefferson Station:** 5145 Nesconset Highway, Port Jefferson Station, NY 11776
- **Rocky Point:** 561 Route 25A, Rocky Point, NY 11778

If you require the use of a **Shared Branch Network services**, visit a nearby Teachers branch or a credit union service center:

- **Teachers FCU:** 742 Route 25A, Kings Park, NY 11754
- **Teachers FCU:** 127 Smithtown Blvd, Nesconset, NY 11767
- **Bethpage FCU:** 240 Middle Country Road, Smithtown, NY 11787
- **Long Island Alliance:** 250 Veterans Memorial Highway, Hauppauge, NY 11788
- **Suffolk FCU:** 1282 Motor Parkway, Islandia, NY 11749

For additional information on branches with a drive-up, please visit our locations page at teachersfcu.org/locations

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Member Frequently Asked Questions (cont)

Q. Where are the closest branches to Smithtown that offer drive-up teller service?

A. If you would like to continue using a drive-up teller service, the nearest branches with a drive-up are:

- **Nesconset:** 127 Smithtown Blvd, Nesconset, NY 11767
- **East Northport:** 556 Larkfield Road, East Northport, NY 11731
- **Central Islip:** 118 Wheeler Road, Central Islip, NY 11722
- **Bay Shore:** 1360 Sunrise Highway, Bay Shore, NY 11706

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Q. Will branch hours of operations change as the branch transitions to a new location?

A. Smithtown branch hours will remain unchanged.

The hours of operation are as follows:

Mon-Thurs: 9:00 a.m. - 5:00 p.m.

Fri: 9:00 a.m. - 6:00 p.m.

Sat: 9:00 a.m. - 2:00 p.m.