

MANORVILLE BRANCH RENOVATION

Member Frequently Asked Questions

Q. When will the Manorville branch renovations begin?

A. The Manorville branch, located at 460 County Road 111, Manorville, NY 11949, will undergo renovations beginning Monday, November 7, 2022, and will be completed in 4-6 weeks. During this time, we will maintain continuous operations and banking services.

Q. Will I still be able to conduct transactions at the Manorville branch?

A. You will have access to all of the same branch services during the renovation. To help minimize disruptions to your banking needs, Teachers will be making the following modifications:

- The lobby of the Manorville branch will be closed, however, the drive-up window and ATM will remain open.
- We will open a mobile branch, located adjacent to the drive-up, to assist you with your banking needs.
- The mobile branch will offer all the same banking services, including teller transactions, however, **all cash transactions will be limited to the drive-up and ATM only.** As we anticipate our drive-up and ATM to be busier than usual, we encourage you to visit one of the following branches for cash transactions:
 - Center Moriches branch located at 248 Main Street, Center Moriches, NY 11934
 - Shirley branch located at 437 William Floyd Parkway, Shirley, NY 11967
- **Safe deposit box access will remain unchanged.**
- Safe deposit boxes can be accessed during regular business hours by first visiting the mobile branch located adjacent to the drive-up. A Financial Services Representative will assist you with accessing your safe deposit box. An appointment to access your safe deposit box can also be scheduled at teachersfcu.org/manorville

Q. What services will be available in the temporary mobile branch?

A. Personal and business banking services as well as non-cash teller services will be made available in the temporary mobile branch located in the parking lot on the east side of the Manorville branch. **Please note that the temporary mobile branch will not accept any cash transactions.**

Q. How will I access my safe deposit box at this location?

A. Safe deposit boxes can be accessed during regular business hours by first visiting the temporary mobile branch, adjacent to the drive-up, where a Financial Services Representative will assist you. You can also schedule an appointment on our website at teachersfcu.org/manorville

Q. What are the hours of operation during the renovation?

A. Branch hours will remain unchanged for drive-up and the temporary mobile branch located in the parking lot on the east side of the Manorville branch, adjacent to the drive-up. The hours of operation are as follows:
Mon-Thurs: 9:00 a.m. - 5:00 p.m.
Fri: 9:00 a.m. - 6:00 p.m.
Sat: 9:00 a.m. - 2:00 p.m.

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Member Frequently Asked Questions (cont)

Q. How do I schedule an appointment at the temporary Manorville branch?

A. You can schedule an in-person, phone, or video appointment by visiting our website at teachersfcu.org/manorville

Q. Where is the closest branch to Manorville?

A. The closest Teachers branches to Manorville are the Center Moriches branch located at 248 Main Street, Center Moriches, NY 11934, or the Shirley branch located at 437 William Floyd Parkway, Shirley, NY 11967. For more information, please visit our locations page at teachersfcu.org/locations

Q. Why is the Manorville branch being renovated?

A. The renovation will bring an elevated banking experience to you, our members. Manorville branch enhancements will include the following:

- Private offices for consultations with our financial experts.
- Installation of a new walk-up ATM for added convenience.
- Digital self-service stations for easy access to online banking.